

# Privacy Policy

Privacy Notice Effective Starting Date: march 15, 2019

隐私声明有效开始日期: 2019年3月15日

This Privacy Notice was developed by Wuhan Huike Sky Science and Technology Co., Ltd. Wuhan Huike Sky Science and Technology Co., Ltd., (“hktxcn.com”, “hktxcn”, “we”, “us” or “our”) and applies to personal information we collect from visitors, registered users, and licensed users of our hktxcn Services, which are our Websites [hktx.cn](http://hktx.cn) Cloud Services (software-as-a-service solutions) and Downloadable Products (downloadable software products and mobile applications). This Policy describes how personal information is collected, for what purposes it is collected, how we share it, how we handle the content you place in our products and services, and the steps we take to secure this information.

- [Why do we collect personal information](#)
- [How do we collect personal information](#)
- [How we use your personal information](#)
- [With whom do we share your personal information](#)
- [Data retention](#)
- [Data security](#)
- [International data transfers](#)
- [Automated decision-making](#)
- [Your rights concerning your personal information](#)
- [Complaints](#)
- [Changes to the Privacy Notice](#)
- [Contacting us](#)

## Why do we collect personal information

Personal Information is information about you that can be used alone, or combined with other information, to identify you personally. Personal Information is a broad concept and includes a wide range of information such as, name, email address, mailing address, IP addresses and cookie identifiers. Personal Information does not include information that has been anonymized such that it does not allow for the identification of a specific individual. We collect Personal Information to operate effectively, and to provide you the best experiences with our hktxcn Services.

## How do we collect personal information

We, and our service providers, collect personal information in a variety of ways. If you choose not to provide us with personal information when requested, we may not be able to provide you with the information and/or services you have requested or otherwise fulfill the purpose(s) for which we have asked for the personal information. Aside from this, your visit to our websites will remain unaffected. When we collect your personal information, we will let you know the why we are collecting it and how we will use the information.

## Personal Information you provide to us

本隐私声明由武汉汇科天下科技有限公司声明。武汉汇科天下科技有限公司（“汇科天下”，“武汉汇科”，“我们”，“我们”或“我们的”）并适用于我们的的产品以及服务的访客，注册用户和许可用户收集的个人信息，我们的网站（[hktx.cn](http://hktx.cn)），云服务（软件即服务解决方案）和可下载产品（可下载的软件产品和移动应用程序）。本政策描述了如何收集个人信息，收集信息的目的，我们如何分享信息，如何处理您在我们的产品和服务中的内容，以及我们为保护这些信息所采取的步骤。

- [我们为什么要收集个人信息](#)
- [我们如何收集个人信息](#)
- [我们如何使用您的个人信息](#)
- [我们与谁共享您的个人信息](#)
- [数据保留](#)
- [数据安全](#)
- [国际数据传输](#)
- [自动决策](#)
- [您对个人信息的权利](#)
- [投诉](#)
- [隐私声明的变更](#)
- [联系我们](#)

## 我们为什么要收集个人信息

个人信息是指您可以单独使用或与其他信息结合使用以识别您个人身份的信息。个人信息是一个广泛的概念，包括广泛的信息，如姓名，电子邮件地址，邮寄地址，IP地址和cookie标识符。个人信息不包括已匿名的信息，因此不允许识别特定个人。我们收集个人信息以便有效运作，并为您提供最佳的服务体验。

## 我们如何收集个人信息

我们和我们的服务提供商以各种方式收集个人信息。如果您选择在要求时不向我们提供个人信息，我们可能无法向您提供您所要求的信息和/或服务，或者达不到我们要求提供个人信息的目的。除此之外，您对我们网站的访问将不受影响。当我们收集您的个人信息时，我们会告知您我们收集它的原因以及我们将如何使用这些信息。

## 您提供给我们的个人信息

**帐户和个人资料信息：**我们在您注册帐户，修改您的帐户资料，下载和安装我们的移动应用程序或申请工作时收集个人信息。我们收集的个人信息可能包括您的联系信息（姓名，电子邮件地址，电话号码，邮寄地址），简历/简历中的信息和/或求职信/求职信（工作经历，教育，参考资料等），以及在访谈期间或与我们沟通时提供的其他信息。当您在汇科天下网站服务平台中输入此信息时，您可以直接提供此信息，或者在某些情况下，其他用户可能代表您提供此信息。如果您提供有关其他人的信息（包括个人信息），您确认您有权为该人员行事，并同意本隐私声明。

**Account and Profile Information:**We collect Personal Information when you register for an account, modify your account profile, download and install our mobile applications, or apply for a job. Personal Information we collect may include your contact information (name, email address, telephone number, mailing address), the information on your resume/CV and/or cover letter /letter of application (employment history, education, references, etc), and other information provided during an interview or in a communication with us. You may provide this information directly when you enter it in hktxcn.com Services, or in some cases another user may provide it on your behalf. If you are providing information (including Personal Information) about someone else, you confirm that you have the authority to act for that person, and to agree to this Privacy Notice. We do not request sensitive personal information.

**User Content:**If you create, input, submit, post, upload, transmit, and/or store information ( “User Content” ) while using the hktxcn Services, your Personal information such as name, email address or other contact information will be associated with that User Content. For example, information regarding a problem you are experiencing with a hktxcn Service could be submitted to our Support Services or posted in our public forums. Any information, including Personal Information, that you submit to our Websites could be visible to the public unless submitted to a secure area in the Website.

## Personal Information we collect from your use of hktxcn Services

### Log files:

When you interact with the hktxcn Services, we generate log files to help us operate and improve our Product Services. Web log files includes internet protocol (IP) addresses as well as browser type, internet service provider, URLs of referring/exit pages, operating system, date/time stamp, information you search for, locale and language preferences, identification numbers associated with your Devices, your mobile carrier, and system configuration information. For our Cloud Services, the information we collect includes the URLs you accessed, usernames as well as elements of content (such as JIRA project names, project keys, status names, and JQL filters, and Confluence page titles and space names) as necessary for the Cloud Services to perform the requested operations. Occasionally, we connect Personal Data to information gathered in our log files as necessary to improve hktxcn Services for individual customers.

### Analytics Information from our Website:

We collect analytics information using cookies to help us operate and improve our website. The analytics information includes elements of content related to the function the user is performing. As such, the analytics information may include Personal Information.

### Usage Data:

“Usage Data” is aggregated data about a group or category of services, features or users that should not contain Personal Information. If Usage Data contains Personal Information, it is a byproduct of our efforts to understand broader patterns and trends. It is not a concerted effort by us to examine the content of any particular user.

### Analytics Information from Cloud Services:

We collect analytics information when you use our Cloud Services to help us improve our hktxcn Services. The analytics information consists of the feature and function of the hktxcn Service being used, the associated license identifier (SEN) and domain name, and the user id of the individual who is using the feature or function, the sizes and original filenames of attachments, and additional information required to detail the operation of the function and which parts of the hktxcn Services are being affected.

### Analytics Information from Downloadable Products:

**用户内容:**如果您在使用汇科天下服务时创建, 输入, 提交, 发布, 上传, 传输和/或存储信息 (“用户内容”), 您的个人信息 (如姓名, 电子邮件地址或其他联系信息) 将被关联用户内容。例如, 有关您使用汇科天下服务遇到的问题的信息可以提交给我们的支持服务部门或发布在我们的公共论坛中。除非提交到网站的安全区域, 否则您提交给我们网站的任何信息 (包括个人信息) 都可以向公众公开。

## 我们从您使用汇科天下服务收集的个人信息

### 日志文件:

当您与汇科天下服务交互时, 我们会生成日志文件以帮助我们操作和改进我们的产品服务。Web日志文件包括Internet协议 (IP) 地址以及浏览器类型, Internet服务提供商, 引用/退出页面的URL, 操作系统, 日期/时间戳, 您搜索的信息, 区域设置和语言首选项, 与您关联的标识号设备, 移动运营商和系统配置信息。对于我们的云服务, 我们收集的信息包括您访问的URL, 用户名以及内容元素 (如JIRA项目名称, 项目密钥, 状态名称和JQL过滤器, 以及Confluence页面标题和空间名称)。

### 来自我们网站的分析信息:

我们使用cookie收集分析信息, 以帮助我们运营和改进我们的网站。分析信息包括与用户正在执行的功能相关的内容的元素。因此, 分析信息可以包括个人信息。

### 使用数据:

“使用数据”是关于不应包含个人信息的服务, 功能或用户的组或类别的聚合数据。如果使用数据包含个人信息, 则它是我们理解更广泛的模式和趋势的努力的副产品。我们不是一致同意检查任何特定用户的内容。

### 来自云服务的分析信息:

当您使用我们的云服务帮助我们改进汇科天下服务时, 我们会收集分析信息。分析信息包括正在使用的汇科天下产品功能, 关联的许可证标识符 (SEN) 和域名, 以及使用该功能或功能的个人的用户ID, 附件的大小和原始文件名, 以及详细说明功能操作以及汇科天下服务的哪些部分受到影响所需的其他信息。

### 可下载产品的分析信息:

当您使用我们的可下载产品帮助我们改进汇科天下的服务时, 我们会收集分析信息。我们的可下载产品包含一项功能, 可在您的系统上发送有关可下载产品的信息。收集的一些信息与您对我们的功能和功能的使用有关, 例如收集的一些信息与操作环境有关, 例如安装的JIRA版本, 可下载产品的名称和版本以及客户SEN。

您可以通过管理员设置或通过阻止本地网络级别的收集, 从可下载产品中禁用我们的分析信息收集。

### 可下载产品的安装程序分析, 软件更新和许可证信息:

在安装可下载产品期间, 安装程序会将分析信息发送到汇科天上, 以便我们了解用户在安装过程中遇到问题或中断的位置。我们的可下载产品还与hktxcn.com服务器通信以进行许可, 以及检查更新和补丁。我们为此目的收集的信息示例包括安装的Atlassian产品的版本, 可下载产品的名称和版本以及客户实例的服务器ID, SEN和IP地址。

### Cookie和其他跟踪技术:

We collect analytics information when you use our Downloadable Products to help us improve our hktxcn Services. Our Downloadable Products contain a feature that sends information about the Downloadable Products on your systems. Some of the information collected is related to your usage of our features and functions, such as, some of the information collected is related to the operating environment, such as the JIRA version installed, the name and version of the Downloadable Product, and the customer SEN.

You can disable our collection of analytics information from Downloadable Products via the Administrator settings or by blocking collection at the local network level.

#### **Installer Analytics, Software Updates & License Information from Downloadable Products:**

During the installation of our Downloadable Products, the installer sends analytics information to hktxcn.com to allow us to understand where in the installation process users are experiencing trouble or dropping out. Our Downloadable Products also communicate with hktxcn.com servers for licensing purposes, as well as to check for updates and patches. Examples of information we collect for these purposes include the Atlassian ' application installed, the name and version of the Downloadable Product and the server ID, SEN, and IP address of the customer instance.

#### **Cookies and Other Tracking Technologies:**

We use various technologies to collect information. We also collect information using web beacons (also known as “tracking pixels”). Web beacons are electronic images that may be used in our Websites, Cloud Services or emails that help us to deliver cookies, count visits, understand usage and campaign effectiveness and determine whether an email has been opened and acted upon.

## **Personal Information we collect from other sources**

**Personal Information from third-party services:**In order to provide you with certain services, we may obtain Personal Information from our third-party service providers to verify and confirm the information you have submitted.

## **How we use your personal information**

When we use your personal information, it will be (a) with your consent, or (b) for one of two basic purposes: (1) to operate our business and provide (including improving and personalizing) the products we offer, and (2) to send communications, including promotional communications.

Operating our Business. We use your information to provide and improve the products we offer and perform essential business operations. This includes operating the products, maintaining and improving the performance of the products, developing new features, conducting research, evaluating your suitability for employment opportunities, and providing customer support. Examples of such uses include the following:

我们使用各种技术来收集信息。我们还使用网络信标（也称为“跟踪像素”）收集信息。网站信标是可以在我们的网站，云服务或电子邮件中使用的电子图像，可帮助我们提供Cookie，计算访问次数，了解使用情况和广告系列效果，并确定是否已打开电子邮件并采取相应措施。

## **我们从其他来源收集的个人信息**

**来自第三方服务的个人信息：**为了向您提供某些服务，我们可能会从第三方服务提供商处获取个人信息，以验证和确认您提交的信息。

## **我们如何使用您的个人信息**

当我们使用您的个人信息时，它将是（a）经您同意，或（b）出于以下两个基本目的之一：（1）经营我们的业务并提供（包括改进和个性化）我们提供的产品，以及（2）发送通信，包括促销通信。

经营我们的业务。我们使用您的信息来提供和改进我们提供的产品并执行必要的业务操作。这包括操作产品，维护和改进产品性能，开发新功能，开展研究，评估您是否适合就业机会，以及提供客户支持。此类用途的示例包括以下内容：

提供产品。我们使用您的信息与您进行交易并向您提供我们的产品。客户支持。我们使用您的信息来诊断产品问题，并提供其他客户服务和支持服务。产品改进。我们使用您的信息不断改进我们的产品，包括添加新功能或新功能。安全，安全和争议解决。我们使用您的信息来保护我们产品和客户的安全和安全，检测和防止欺诈，确认软件许可的有效性，解决纠纷和执行我们的协议。就业机会。我们使用您的信息来评估您是否适合就业或招聘机会。商业运营。我们使用您的信息来开发汇总分析和商业智能，使我们能够运营，保护，做出明智的决策，并报告我们业务的绩效。法律义务。我们根据法律要求使用您的信息。通讯。我们使用您的信息与您沟通并个性化与您的沟通。

您的同意是我们使用您的个人信息的基础，那么您有权随时撤销您的授权。如果您想撤销授权，请给我们发送电子邮件。

## **我们与谁共享您的个人信息**

**我们的第三方服务提供商：**我们提供的一些服务需要我们的第三方服务提供商的参与，例如网络托管提供商，应用程序开发，维护，虚拟基础架构（包括存储和备份），支付处理器提供商，通信提供商，客户关系管理提供商，后台检查提供商，招聘公司和软件提供商。我们已经仔细选择了这些第三方，并已采取措施确保您的个人信息得到充分保护。

我们不会出于营销目的（包括直接营销）与第三方共享您的个人信息。

**第三方应用程序：**您可以选择将第三方附加组件与汇科天下服务结合使用。第三方附加组件是由第三方编写的软件，您可以向其授予对内容的访问权限（可能包括您的个人信息）。汇科天下的隐私声明不包括第三方附加组件收集或使用您的数据。您应该检查管理每个第三方附加组件的隐私政策。

**遵守法律和法律要求：**如果我们认为披露是合理必要的，以遵守任何适用的法律，法规，法律程序或政府要求，我们可能会将您的个人信息披露给第三方。

**保护汇科天下服务：**如果我们认为合理需要（a）执行我们的协议，政策和服务条款，我们可能会将您的个人信息披露给第三方；（b）保护汇科天下产品和服务的安全性或完整性；（c）保护汇科天下，我们的客户或公众

Providing the Products. We use your information to carry out your transactions with us and to provide our products to you. Customer support. We use your information to diagnose product problems, and provide other customer care and support services. Product Improvement. We use your information to continually improve our products, including adding new features or capabilities. Security, Safety and Dispute Resolution. We use your information to protect the security and safety of our products and our customers, to detect and prevent fraud, to confirm the validity of software licenses, to resolve disputes and enforce our agreements. Employment Opportunities. We use your information to evaluate your suitability for employment or recruitment opportunities. Business Operations. We use your information to develop aggregate analysis and business intelligence that enable us to operate, protect, make informed decisions, and report on the performance of our business. Legal Obligations. We use your information as required by law. Communications. We use your information to communicate with you and personalize our communications with you.

If your consent is the basis for our use of your personal information, then you have the right to withdraw your consent at any time. If you wish to withdraw consent, please email us in accordance with the “Contacting Us” section.

## With whom do we share your personal information

**Our third-party service providers:** Some of the services we provide require the involvement of our third-party service providers, such as web hosting providers, application development, maintenance, virtual infrastructure (including storage and backup), payment processor providers, communications providers, customer relationship management providers, background check providers; recruitment firms; and software providers. We have carefully selected these third-parties and have taken steps to ensure that your Personal Information is adequately protected.

We do not share your Personal Information with third-parties for their marketing purposes (including direct marketing).

**Third-party applications:** You may choose to make use of third-party Add-Ons in conjunction with hktxcn Services. Third-party Add-Ons are software written by third-parties to which you grant access privileges to your content (which may include your Personal Information). hktxcn's Privacy Notice does not cover the collection or use of your data by third-party Add-Ons. You should examine the privacy policies governing each third-party Add-Ons.

**Compliance with Laws and Legal Requests:** We may disclose your Personal Information to a third-party if we believe that disclosure is reasonably necessary to comply with any applicable law, regulation, legal process or governmental request.

**Protection of hktxcn Services:** We may disclose your Personal Information to a third-party, if we believe it is reasonably necessary to (a) to enforce our agreements, policies and terms of service; (b) to protect the security or integrity of hktxcn's products and services; (c) to protect hktxcn, our customers or the public from harm or illegal activities; or (d) to respond to an emergency which we believe in the good faith requires us to disclose information to assist in preventing the death or serious bodily injury of any person.

**Business Transfers:** In the case of a sale, merger, consolidation, liquidation, reorganization, or acquisition, any acquirer will obtain your personal information subject to our obligations under this Privacy Notice.

**With Your Consent:** We will share your Personal Data with third-parties when we have your consent to do so.

## Data retention

免受伤害或非法活动;或(d)应对我们认为善意的紧急情况,要求我们披露资料,以协助防止任何人死亡或严重身体伤害。

**业务转移:** 在销售,合并,清算,重组或收购的情况下,任何收购方将根据我们在本隐私声明中的义务获取您的个人信息。

**征得您的同意:** 在我们同意的情况下,我们将与第三方共享您的个人数据。

## 数据保留

我们保留您的个人信息的时间长度为特定目的或收集目的所需的时间,再加上十二(12)个月,这使您可以在不丢失数据的情况下恢复使用我们的服务。

我们可能有义务在较长时间内存储一些数据,例如,适用法律要求更长的时间段。在这种情况下,我们将确保您的个人信息将继续按照本隐私声明进行处理。

## 数据安全

我们使用合理的组织,技术和管理措施来保护您的个人信息。您的个人信息仅限于有正当业务需要访问的人员,这些人员只能以授权方式这样做,并且需要承担保密义务。

汇科天下托管在亚马逊网络服务(AWS)数据中心。AWS拥有众多安全认证,汇科天上实施了许多进一步的安全控制来保护数据。

**加密:** 数据作为网站或云服务的一部分通过Internet传输,数据使用行业标准HTTPS使用TLS传输。

在使用可下载产品的情况下,保护对可存储在可下载产品中的数据的访问权的责任在于您,而不是汇科天下。我们强烈建议可下载产品的管理员在传输过程中启用加密(例如,使用TLS的HTTPS),以防止拦截通过网络传输的数据,并限制对用于保存数据的数据库和其他存储的访问。

不幸的是,没有数据传输或存储系统是安全的。如果您有理由相信您与我们的互动不再安全(例如,如果您认为您可能拥有的任何帐户的安全性受到损害),请立即通过电子邮件通知我们此问题与“联系我们”部分。请注意,第三方(如Atlassian)对我们收集的任何信息的隐私,安全或完整性概不负责。

## 国际数据传输

我们的产品和服务可能使用位于世界各地的资源和服务器提供。

您的信息可能会被您使用我们服务的国家/地区以外的第三方传输和处理,包括欧洲经济区(EEA)以外的国家/地区,欧洲委员会可能认为数据保护水平不足(即您对信息的权利较少的地方)。

我们希望我们的第三方服务提供商遵守欧盟通用数据保护法规(GDPR)的条款,并且任何国际数据传输都应在公认的基础上进行,例如美国-欧盟隐私盾,欧盟标准合同条款和/或约束公司规则。

We retain your personal information for the length of time required for the specific purpose or purposes for which it was collected, plus an additional twelve (12) months, which allows you to resume use of our services without loss of data.

We may be obliged to store some data for a longer time, for example, where a longer time period is required by applicable law. In this case, we will ensure that your personal information will continue to be treated in accordance with this Privacy Notice.

## Data security

We use reasonable organizational, technical and administrative measures to protect your Personal Information. Your Personal Information is limited to those who have a proper business need to access it, and those individuals will do so only in an authorised manner and will be subject to a duty of confidentiality.

hktxcn is hosted in Amazon Web Services (AWS) data centers. AWS has numerous security certifications and hktxcn implements many further security controls to safeguard data.

**Encryption:**Where data is transferred over the Internet as part of a Website or Cloud Services, the data transmitted using industry standard HTTPS using TLS.

Where Downloadable Products are used, responsibility for securing access to the data you store in the Downloadable Products rests with you and not hktxcn . We strongly recommend that administrators of Downloadable Products enable encryption in transit (e.g., HTTPS using TLS) to prevent interception of data transmitted over networks and to restrict access to the databases and other storage used to hold data.

Unfortunately, no data transmission or storage system is guaranteed to be secure. If you have reason to believe that your interaction with us is no longer secure (for example, if you feel that the security of any account you might have with us has been compromised), please immediately notify us of the problem by emailing us in accordance with the “Contacting Us” section. Please note that third parties, such as Atlassian, are not responsible for the privacy, security, or integrity of any information collected by us.

## International data transfers

Our products and services may be provided using resources and servers located in various countries around the world.

Your information may be transferred and processed by third-parties outside the country where you use our services, including to countries outside the European Economic Area (EEA), where the level of data protection may not be deemed adequate by the European Commission (i.e., where you have fewer rights in relation to your information).

We expect that our third-party service providers will comply with the terms of the European Union’s General Data Protection Regulation (GDPR), and that any international data transfers be made under a recognized basis such as the US-EU Privacy Shield, EU Standard Contractual Clauses, and/or Binding Corporate Rules.

If you wish to know more about international transfers for your personal data, you may contact us as specified below.

## Automated decision-making

At this time, we do not use any automated decision making processes. However, we reserve the right to make automated decisions, including using machine learning algorithms or other artificial intelligence, about our customers and website visitors in order to optimize the products and services offered and/or delivered.

如果您想了解更多有关您的个人数据的国际转移，您可以按照以下规定与我们联系。

## 自动决策

目前，我们不使用任何自动决策流程。但是，我们保留自行决策的权利，包括使用机器学习算法或其他人工智能，关于我们的客户和网站访问者，以优化提供和/或交付的产品和服务。

## 您对个人信息的权利

您拥有以下权利：

- A. 查看，更改或删除您的个人信息
- B. 反对直接营销
- C. 询问我们如何处理您的个人信息
- D. 限制我们处理您的个人信息
- E. 拥有您的个人信息的副本
- F. 将您的个人信息从我们转移给其他人或企业

如果您想行使任何权利，或者如果您对自己的权利有任何疑问，请使用“联系我们”部分中的信息与我们联系。我们会在一个月内回复。

## 投诉

如果您对本隐私声明有任何投诉或对我们提供的任何回复不满意，您可以向中华人民共和国监管机构投诉。

## 隐私声明的变更

当我们更新本隐私声明时，我们将在此页面顶部修改更新日期。当我们发布修订后的隐私声明时，对本隐私声明的任何更改都将生效。您在这些更改后使用这些服务意味着您接受修订后的隐私声明。

## 联系我们

电子邮件：[experts@hktx.cn](mailto:experts@hktx.cn)

## Your rights concerning your personal information

You have the following rights:

- a. To review, change, or delete to your personal information
- b. To object to direct marketing
- c. To ask about how we are processing your personal information
- d. To restrict our processing of your personal information
- e. To have a copy of your personal information
- f. To transfer your personal information from us to another person or business

Should you wish to exercise any of your rights, or if you should have any questions concerning your rights, please contact us using the information in Contacting Us section. We will respond within one month.

## Complaints

If you have any complaints about this Privacy Notice or are unsatisfied with any response we provided, you may complain to the supervisory authority in The People's Republic of China:

## Changes to the Privacy Notice

When we update this Privacy Notice, we will revise the update date at top of this page. Any changes to this Privacy Notice will become effective when we post the revised Privacy Notice. Your use of the services following these changes means that you accept the revised Privacy Notice.

## Contacting us

Email: [experts@hctx.cn](mailto:experts@hctx.cn)